



MANAGING SCHOOL CRISES

PSA is delivering a training course in ICISF accredited CISM-based ***Managing School Crises: From Theory to Application***, 2 Day Course. Training takes place online through the Zoom platform, from 8.30am – 4.30pm each day.

Course Description:

Designed to prepare school administrators and all educators for the inevitable challenges that occur within schools and/or that effect those in schools, this training reflects the 3 most common phases of a crisis: pre-crisis planning, acute crisis response and post-crisis activities. Special attention is given to the most common pitfalls (those that pose the most threat to school personnel from a liability standpoint) associated with crisis response activities. Participants of this training are introduced to the CISM framework and specific intervention techniques that can easily be applied within the school setting. These intervention techniques are research-informed and widely recognized for their effectiveness. Participants will be given opportunities to explore the elements of effective crisis management through multiple group activities.

Group Crisis Intervention is recommended as a prerequisite but not required as an overview of intervention techniques will be provided.

The course includes:

- Prevalence and nature of school crisis
- Traumatic stress on learning and school milieu
- Major components of crisis management
- Specific goals of crisis intervention and crisis management
- “Standard of Care” as it relates to school crisis management
- CISM as a model of crisis intervention
- Unique role and needs of the building administrator
- Group intervention techniques for school personnel
- Protocol used for large incidents
- Respond to and manage a large-scale incident

General Contact Hours: 14 Contact Hours: 1.4 General CEUs* from University of Maryland, Baltimore County (UMBC) Dept. of Emergency Health Services Professional and Continuing Education (PACE)

*Based on a formula of 1 Continuing Education Unit for every 10 contact/classroom hours.

Cost

Registration: £450.00 plus VAT (public/third sector discount available), payable in full by bank transfer/cheque, 2 weeks in advance of course starting to secure a place. Registration is non-refundable but if a participant is unable to attend, a place will be offered on a future course. Small course numbers and a low delegate to facilitator ratio enhance learning, therefore limited places are available. Please email contact@psa-ltd.com to book.

Course participants will receive a copy of the ICISF workbook, ICISF/University of Maryland Certificates of Attendance. More details on CISM are available at icisf.org.